

## **14. Business Losses from Highway Construction**

### **Background**

A road reconstruction project involved an approximately 1.6-mile segment of a major highway. The project included storm sewer installation. As a result of the road reconstruction and storm sewer installation, a retail business suffered numerous obstacles to conducting business.

### **Issues**

The retailer's losses included demolition of worker housing, garage relocation, decreased traffic flows, traffic delays and congestion, disrupted access, requirements to construct a new retail building and parking, reduced sales and customers, lost parking, and negative noise, air quality, and visual impacts. These conditions interrupted retail sales and business operations.

### **Outcome**

Dr. Musil analyzed the lost revenue due to the road reconstruction. The case settled quickly and the retailer was compensated fairly.